



**CONTRACT NOTICE- Re-tender**  
**SERVICES**  
**Open Procedure**

*In Accordance with the Rules of Procurement in the Central Bank of the Republic of Kosovo*

**Date of the Notice: 22.03.2019**

<b>Procurement No</b>	<b>CBK</b>	<b>18</b>	<b>047.1</b>	<b>211</b>
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This notice has been prepared in the LANGUAGES:

English    X

**SECTION I: CONTRACTING AUTHORITY**

**I.1) NAME AND ADDRESS OF THE CONTRACTING AUTHORITY (CA)**

<b>Official name:</b> Central Bank Republic of Kosovo		
<b>Postal address:</b> Garibaldi Street no. 33		
City: Prishtina	Postal code: 10000	Country: Republic Of Kosovo
<b>Contact point</b>		Telephone: +383 38 222 055 451
Genta Islami		Fax: +383 38 243 763
E-mail address: prokurimi@bqk-kos.org		Web: <a href="http://www.bqk-kos.org">www.bqk-kos.org</a>

**SECTION II: OBJECT OF THE CONTRACT**

**II.1) DESCRIPTION**

<b>II.1.1) Contract title attributed by the contracting authority:</b>  <i>“Upgrade of Core Banking System - Oracle Flexcube”</i>		
<b>II.1.2) Type of contract and location of works, place of delivery or of performance</b> <i>(Choose one category only - works, supplies or services - which corresponds to the main part of the specific object of your contract)</i>		
<input checked="" type="checkbox"/> <b>Services</b>		

Central Bank Republic of Kosovo Street: Garibaldi, No.33, Prishtinë Republic of Kosovo		
<b>II.1.2) The notice involves</b>		
<b>II.1.3)</b> Framework agreement with single operator <b>X</b>  <b>Execution of the Contract:</b>  Call offs/Place Orders Central Bank Republic of Kosovo Garibaldi Street no. 33, Prishtinë Republic of Kosovo  <b>Duration of agreement: 10 (ten) months</b>		
<b>II.1.4) Short description of the object of the contract</b> The Central Bank of the Republic of Kosovo (CBK), hereby invites potential vendors/firms to respond to this announcement for submitting EOIs for the Project: Upgrade of Core Banking System – Oracle Flexcube.  Central Bank of Republic of Kosovo (CBK) has implemented Flexcube v.5.1 in 2003. Currently, CBK is running FCUBS on version 11.0.  In order to be in line with the newest technological advancements in the global payment system, CBK will upgrade its Core Banking System to the latest version of the Oracle Flexcube to date, and adapting its modules to the latest licensing and module structure released by Oracle.		
<b>II.1.5) Variants are accepted</b>		<b>No</b> <b>x</b>
<b>II.1.6) Division into lots</b>  x one lot only		<b>No</b> <b>x</b>

**II.2) DURATION OF THE CONTRACT OR TIME LIMITS FOR COMPLETION**

Duration in months 8 (from the contract signature)
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*or*

Starting: 01.05.2019

Completion: 30.12.2019

## SECTION III: LEGAL, ECONOMIC, FINANCIAL AND TECHNICAL INFORMATION

### III.1) CONDITIONS RELATING TO THE CONTRACT

#### III.1.1) Performance security required Yes

Amount of performance security 10% of contract value for a period of 25 months.

#### III.1.2) Legal form to be taken by grouping of economic operators to whom the contract is to be awarded

*[In case of a consortium]*

[We are making this application, for this tender **as partner in the consortium** led by *[insert name of the leader]*. We confirm that we are not tendering for the same contract in any other form. We confirm, as a partner in the consortium, that all partners are jointly and severally liable by law for the performance of the contract, that the lead partner is authorized to bind, and receive instructions for and on behalf of, each member, that the performance of the contract, including payments, is the responsibility of the lead partner, and that all partners in the joint venture/consortium are bound to remain in the joint venture/consortium for the entire period of the contract's performance].

#### III.1.3) Other particular conditions to which performance of the contract is subject Yes

*If yes*, description of particular conditions

The special conditions are described in the tender dossier.

### III.2) CONDITIONS FOR PARTICIPATION

#### III.2.1) Eligibility Requirements:

Requirement 1: Statement under oath that the bidder meets the eligibility requirements. Evidence 1: Statement under oath.

Requirement 2: Evidence from the tax administration of the economic operator's establishment site that the bidder is not late in paying the tax at least until the last quarter of the year prior to the submission of the tender- applies only to the winner of the contract.

Evidence 2: A certificate issued by the Tax Administration of your country of establishment, that you are not late in paying taxes at least until the last quarter before the submission of the tender (applies only to local tenderers- applies only to the winner of the contract )

In case a group of economic operators / consortia submits the tender, all members of this group must provide evidence of their suitability.

#### III. 2.2) Professional Suitability:

Requirement 3: Register as a professional, commercial and / or corporate bidders in your country of establishment.

Evidence 3: Copy of the certificate of registration with business information.

Requirement 4: Fiscal Number Registration for Local Companies. Evidence 4: copy of the fiscal

number certificate
<p><b>III. 2.3) Economic and financial capacity</b>          If in the tender participate as a consortium, one or the other must meet the criteria mentioned in point III.1.3          If the Bidder wishes all the information provided in connection with this Part III.1.3 to be classified and treated by the Central Bank as confidential business information, he must submit a written request.</p>
<p><b>III. 2.4) Technical and professional capacity</b></p> <ul style="list-style-type: none"> <li>(a) Company should have implemented at least 3 (three) Flexcube Universal Banking systems/upgrades, with at least:             <ul style="list-style-type: none"> <li>a. one in a Central Bank</li> <li>b. one in a bank registered and operating in Europe</li> </ul> </li> <li>(b) Company must be Oracle Gold Partner, specialized on Oracle Flexcube Universal Banking</li> <li>(c) Company should have at least 3 staff members with following certificates and holding certificates for at least 3 months:             <ul style="list-style-type: none"> <li>- Oracle Flexcube Universal Banking Core Functional Implementation Specialist</li> <li>- Oracle Flexcube Universal Banking Advanced Functional Implementation Specialist</li> <li>- Oracle Flexcube Universal Banking Technical Implementation Specialist</li> </ul> </li> <li>(d) Staff members working in the project must be company employee's for at least last 6 months from the data of issue of this tender</li> <li>(e) During the phase of warranty, Company staff should be available for onsite intervention within a 72 hour limit</li> </ul>

**III. 3) CONDITIONS SPECIFIC TO SERVICE CONTRACTS**

<p><b>III. 3.1) Execution of services is reserved to a particular profession</b></p> <p><i>If yes, reference to the relevant law, regulation or administrative provision bringing evidence</i></p>	<p>Yes    X</p>
<p><b>III. 3.2) Legal persons should indicate the names and professional qualifications of the staff responsible for the execution of the service</b></p>	<p>Yes    x</p>

**SECTION IV: PROCEDURE**

**IV.1) TYPE OF PROCEDURE**

*[Click the appropriate and delete the others]*

<b>IV. 1.1) Type of Procedure</b>	
<b>x Open</b>	

**IV.2) AWARD CRITERIA**

<b>X Lowest price</b>
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**IV.3) ADMINISTRATIVE INFORMATION**

<b>IV. 3.2) Conditions for obtaining <i>tender dossier</i>:</b> deadline for request for tender dossier: 03.04.2019, 14:00 hrs, at e-mail address: <a href="mailto:prokurimi@bqk-kos.org">prokurimi@bqk-kos.org</a>	
<b>Payable documents</b>	<b>No</b>
<b>IV. 3.3)</b> Deadline to submit a request by Bidders for additional clarification: 01.04.2019, at 14:00	
<b>IV. 3.4)</b> Is tender security needed: <span style="float: right;"><b>Yes</b> <input type="checkbox"/></span> <i>If yes</i> , the value of tender security € 18,000.00( eighteen thousand euros) for a valid 120-day period, from the date of the bid.	
<b>IV. 3.5) Tender validity period:</b> 120 days from the date of the bid	
<b>IV. 3.6) Tender opening meeting:</b>  Tender opening meeting: 05.04.2019, time 14:30, CBK Auditorium; Str. Garibaldi 33, 10000 Prishtina, Kosovo	

## SECTION V: COMPLEMENTARY INFORMATION

### V.1) COMPLAINTS

In accordance with the Procurement Rules of the Central Bank of the Republic of Kosovo, respectively Article 40 "Complaint procedure", any interested party within a period of five (5) days may file a complaint with the Central Bank

### V.2) ADDITIONAL INFORMATION

**Note: Economic operators will be entitled to submit a tender, request to participate and other documents required or permitted to be filed during the conduct of a procurement activity in Albanian, Serbian or English.**